

AA-Automovers Inc. MC# 498378 Terms and Instruction Guide -- Sign and return with booking

1. The customer/shipper will prepare the vehicle for transport by disarming alarm systems; remove all loose and protruding accessories from the vehicle. (example broken spoilers, roof racks, luggage cargo containers, or loose part of your vehicle that may fall off during transport) Safety to your vehicle the driver and those around during the transport process will not be compromised.
2. All vehicles during transport must be able to be driven on to the carrier by its own power. All vehicles are considered in operating condition unless noted by the reservation department on your customer order as "Runs No". Vehicles in non running condition must roll brake and steer. Customer agrees and understands that all vehicles must be free of contents and that any contents in the vehicle must be authorized by the contract carrier at time of pick to avoid additional charges. All vehicles represented on order do not have additional effects such as low clearance, roll and or light bars, camper top, or pick up truck shell, extended body or roof line, over sized tires, lift kits or lowered suspension. All modifications must be noted by the reservation department and a price increase may apply. Misrepresentations of vehicle(s) will terminate this order and the cancellation fee will be applied.
3. The customer/shipper is hiring AA-Automovers Inc. to locate one contract carrier with in the pick up period dates listed on the customer order and understands that the vehicle must be made available on or between dates supplied. Customer can request pick up dates and understands that they are strictly request for carriers to try and accommodate their move. In the event that the requested pick up date is not met, the customer agrees to provide the vehicle to the carrier with in the pickup period provided.
4. The estimated dates of pick up and drop off will be supplied to the customer following the contract carrier name and business phone number. The contract carrier will be in contact 6-24 hours in advance to make an appointment for retrieval of the vehicle(s). In the event the customer is unable to meet the driver for appointed time for retrieval and or delivery, the customer/ shipper will designate a person on their behalf to release and or accept the vehicle. Customer/shipper agrees that if customer can not accept delivery, the vehicle will be stored by shipper at the customer/shippers expense.
5. Customer agrees and understands the pick up period dates located on the customer order form stands for on or between the dates supplied. Requested pick up and drop off dates are strictly a request in order to assist the customer in locating a contract carrier for the dates requested. Customer agrees and understands that the customer order to be said and true based on the information provided by the customer. Payments for delivery "COD" and payments at origin "CIA" marked on the customer order must be paid to the carrier in certified funds. (verify with the contract carrier of proper spelling of their company name)
6. Customer agrees and does not hold AA-Automovers liable for delayed pick up and or delayed delivery of the customer's vehicle(s). No car rental fee's, deduction of transport fee will be honored or paid from AA-Automovers or its agents. Customer agrees and understands that the contract carrier that accepts the customers order and will perform a vehicle inspection report at the origin and assumes responsibility for any additional damages not noted on the vehicle inspection report based on the contract carrier terms once the vehicle arrives to the destination. In the event there are additional damages, the customer must note those additional damages on the inspection report or bill of lading, pay the delivery fee stated on the contract and contact the contract carrier's insurance company. All of our carriers maintain insurance to protect your vehicle while it is being transported to its destination. In addition to that insurance, for added security of our clients, AA-Automovers Inc. maintains a special additional insurance policy to pay for certain losses where the carrier's insurance cannot or will not pay a claim for damage to your vehicle. This back-up policy is provided free of charge for your protection.
7. Transport programs offered: Silver (picked up within 1-8 business days); Gold (picked up within 1-5 business days/requires reservation be made 1 day prior to the first date of availability); Platinum (picked up within 1-3 business days/ requires reservation be made 2 days prior to the first date of availability). Pickup timeframes exclude weekends and holidays. Customer/shipper may decline, in writing, a carrier COD offer above the original COD; AA-Automovers will continue to locate a contract carrier within the order pickup period. Flex Program is based on a customer bid. The COD or CIA shown on the contract is at the customer's request. We will notify customer if this bid is accepted by a carrier or if we receive offers from contract carriers. Customer may raise bid or accept counter offers.
8. Customer agrees and understands that in the event that the contract carrier can not arrive to the origin or destination safely the customer will assist in designating a safe area for the carrier to perform their service. During the retrieval or delivery process the customer allows the contract carrier to hire a terminal service to assist them in providing their service for the customer at the contract carriers expense.
9. Customer agrees and understands that the customer order form and these terms to be the only contract between the customer and AA-Automovers Inc. The customer/shipper agrees and understands that they are hiring AA-Automovers Inc. as an agent on their behalf to locate an auto transport company to relocate their vehicle(s) and does not hold AA-Automovers liable for delays, damages and or acts of god. This agreement shall be governed and construed in accordance with the laws of the state of New Jersey. The parties further agree that any legal action arising out of this Agreement shall be filed in a court of competent jurisdiction within Morris County, New Jersey. Customer hereby submits to the jurisdiction of such courts and waives any and all defenses based on lack of personal jurisdiction. We participate in the Better Business Bureau's BBBOnLine Program. Upon your request we agree to cooperate with BBB efforts to resolve disputes that may arise under this contract.
10. AA-Automovers Inc. will only charge the fee or down payment once a carrier is assigned within the pick up period dates listed on the customer order. Once a contract carrier is provided to the order, the customer must release the vehicle to the carrier and accepts the service from AA-Automovers Inc. to be complete. Scheduling dates and times are determined by the carrier and may not be compromised. Misrepresentation of the vehicle or refusal of the contract carrier's service will forfeit our fee, known as down payment on the order. Be sure vehicles are paid for before the pickup period begins. The customer/shipper agrees and understands that if they cancel an unassigned shipment before end of business of the final date stated in the pickup period the fee of one hundred dollars and zero cents will be charged to their credit card provided. Cancellations must be made in writing. Multiple vehicle shipments (two or more vehicles on the same order) will be charged as follows: one hundred dollars and zero cents for the first vehicle, fifty dollars and zero cents for each additional vehicle.

Order #: _____ **Signed:** _____ **Date:** _____

These terms to be signed and a copy returned with the vehicle move booking form at time of order.